

How to care for your solid surfaces

Including 10 year warranty



staron[®]
Solid Surfaces

Caring for your solid surfaces

Solid surfaces are durable and in the unlikely event of being damaged can even be repaired or refurbished – unlike virtually every other work surface material. A quality solid surface will last for many years with simple care. Follow these instructions to preserve your solid surfaces.

Everyday care

General cleaning of your solid surfaces can be done by wiping the surface with a damp sponge or cloth and then drying with a dry soft cloth to prevent spotting, especially in hard water areas. A microfibre cloth is the best type to use.

Basic stains

Clean with a mild detergent and a damp sponge or cloth and then rinse with clear water and wipe dry with a soft cloth to prevent spotting. To enhance the visual colour clarity of the surface, apply a commercially available non-abrasive cleaner formulated specifically for solid surfaces such as Eagle solid surface cleaner and wipe away excess, buffing dry with a soft cloth.

Stubborn stains and minor scratches

Most solid surfaces can be supplied with varying finishes ranging from matte to a gloss according to your specification. Contact your solid surface supplier to establish what type of finish has been applied to your surfaces if you are unsure. Dark colours, especially those with a gloss finish will potentially show signs of use such as scratches more readily than lighter colours. Therefore a gloss finish generally needs much more care and maintenance.

The following instructions are for stubborn stains and minor scratches. Do not attempt to repair deep scratches, chips or burns, instead contact a certified fabricator / installer to carry out the repairs required.

MATTE FINISH

This is a standard low or no sheen finish recommended for all high use areas.

Scrub in a small circular motion with a wet sponge and an abrasive cleaner such as Cif. Darker colours tend to require much more attention than lighter colours. Scrubbing too aggressively may effect the surface texture. Rinse with clear water and wipe dry with a soft cloth. To enhance the visual colour clarity and hide minor scuffs, apply a solid surface cleaner such as Eagle and wipe away excess, buffing dry with a soft cloth.

SATIN FINISH

This has a slightly higher level of sheen to Matte and requires more attention.

Lightly scrub the surface in a small circular motion with a wet sponge and an abrasive cleaner such as Cif over the stain or scratch. Darker colours tend to require much more attention than lighter colours. Scrubbing too aggressively may reduce the level of sheen. Rinse with clear water and wipe dry with a soft cloth. To enhance the visual colour clarity and hide minor scuffs, apply a solid surface cleaner such as Eagle and wipe away excess, buffing dry with a soft cloth.

GLOSS FINISH

This is a higher and reflective sheen that requires the most care and maintenance.

DO NOT use abrasive cleaners on a gloss finish. Spray a non-abrasive cleaner over the stain and then scrub in a small circular motion with a wet sponge. Darker colours tend to require much more attention than lighter colours. Scrubbing too aggressively may reduce the level of sheen. Rinse with clear water and wipe dry with a soft cloth. To enhance the visual colour clarity and hide minor scuffs, apply a solid surface cleaner such as Eagle and wipe away excess with a dry soft cloth. If necessary contact a certified solid surface fabricator/ installer for more advice.

Solid surface sinks and bowls

Follow these instructions to preserve your solid surface sink and bowl.

Everyday care and basic stains

Clean regularly with a mild detergent such as those used for hand dishwashing.

Stubborn stains and minor scratches

Apply a mild abrasive cleaner such as Cif on the area and buff in a circular motion with a burgundy Scotch-Brite® pad. Buff over the entire sink or bowl to blend the finish and then rinse with clean water.

Maintaining a clean finish

To keep sinks and bowls bright and clean, occasionally apply liquid bleach and water using the following steps.

- Fill sink or bowl to 25% with water and add 1 to 2 cups of bleach.
- Carefully (without splashing) scrub the entire surface with a burgundy Scotch-Brite® pad and sponge.
- Allow to stand for 15 minutes. Then drain and rinse in clean water.

Preventing damage to solid surfaces, sinks and bowls

Minor accidental damage is usually repairable by a certified solid surface fabricator / installer at an hourly service rate. However, please follow these guidelines to prevent damage in the first place.

Heat

Most solid surfaces have excellent heat resistant properties compared to other work surface products. However, placing hot pans as well as some heat generating appliances such as electric grills or deep fryers can damage the surface. Always use a hot pad or a trivet with rubber feet to protect your surface. Avoid subjecting your solid surfaces to any source of extreme heat. Always run cold water when pouring boiling water into the sink or bowl.

Chemicals

Avoid exposing your solid surface to strong chemicals such as paint removers, acetone, oven cleaners or drain, stove and toilet cleaning products. Surfaces that have accidentally been exposed to these chemicals should be flushed promptly with water, using appropriate safety measures to avoid injury. Remove nail polish with a non-acetone based remover and flush with water.

Scratches and impact damage

Never cut or chop directly on a solid surface, always use a cutting board. Avoid dropping heavy objects on the surface.

For more information please contact your solid surface specialist.

Staron® 10 year warranty

Each Staron installation will have a 10 year limited warranty, provided the following conditions are met.

1. The Staron surfaces must be fabricated and installed by a certified Staron fabricator.
2. Fabricators and installers must inspect the Staron components, adhesives, sinks and bowls or colour matching and general quality and if necessary arrange for satisfactory replacement materials before starting the fabrication process.
3. Material will be replaced if it is found to be faulty, but labour charges will not be covered either during or after fabrication and installation.
4. All fabrication and installation must comply with the Staron fabrication and installation guidelines.
5. Use only approved adhesives.
6. The warranty will not cover the use of Staron dark colours if used in high traffic areas where scratching may occur.
7. The maintenance and prevention of damage instructions in the 'How to care for your solid surfaces' leaflet must be followed.
8. Although Staron will make its best effort to repair or replace with the best possible colour match to the original as possible, Staron cannot guarantee the exact colour match in the event of repair or replacement.

Disclaimer: The use of specific names is intended only to show a type of cleaning product. This does not constitute an endorsement or support for those products. Nor does the exclusion of any specific product names imply insufficiency.