



How to care for Artemis Solid Surfaces

Artemis solid surfaces are durable and in the unlikely event of being damaged can even be repaired or refurbished – unlike virtually every other work surface material. A quality solid surface will last for many years with simple care. Follow these instructions to preserve your solid surfaces.

Everyday care

General cleaning of your Artemis solid surfaces can be done by wiping the surface with a damp sponge or cloth and then drying with a dry soft cloth to prevent spotting, especially in hard water areas. A microfiber cloth is the best type to use.

Basic stains

Clean with a mild detergent and a damp sponge or cloth and then rinse with clean water and wipe dry with a soft cloth to prevent spotting. To enhance the visual colour clarity of the surface, apply a commercially available non-abrasive cleaner formulated specifically for solid surfaces such as Eagle solid surface cleaner and wipe away excess, buffing dry with a soft cloth.

Stubborn stains and minor scratches

The following instructions are for stubborn stains and minor scratches. Do not attempt to repair deep scratches, chips or burns, instead contact Whitehall to carry out the repairs required.

Semi-Matte Finish

This is a standard low or no sheen finish recommended for all high use areas. Scrub in a small circular motion with a wet sponge and an abrasive cleaner such as Cif. Darker décors tend to require much more attention than lighter décors. Scrubbing too aggressively may affect the surface texture. Rinse with clean water and wipe dry with a soft cloth. To enhance the visual colour clarity and hide minor scuffs, apply a solid surface cleaner such as Eagle solid surface cleaner and wipe away excess, buffing dry with a soft cloth.

Preventing damage to solid surfaces, sinks and bowls

Minor accidental damage is usually repairable by Whitehall at an hourly service rate. However, please follow these guidelines to prevent damage in the first place.

Heat

Artemis solid surfaces have excellent heat resistant properties compared to other work surface products. However, placing hot pans as well as some heat generating appliances such as electric grills or deep fryers can damage the surface. Always use a hot pad or a trivet with rubber feet to protect your surface. Avoid subjecting your Artemis solid surfaces to any source of extreme heat. Always run cold water when pouring boiling water into the sink or bowl.

Chemicals

Avoid exposing your Artemis solid surface to strong chemicals such as paint removers, acetone, oven cleaners or drain, stove and toilet cleaning products. Surfaces that have accidentally been exposed to these chemicals should be flushed promptly with water, using appropriate safety measures to avoid injury. Remove nail polish with a non-acetone based remover and flush with water.

Scratches and impact damage

Never cut or chop directly on an Artemis solid surface, always use a cutting board. Avoid dropping heavy objects on the surface.

Caring for your sinks and bowls

Follow these instructions to preserve your Artemis solid surface sink.

Everyday care and basic stains

Clean regularly with a mild detergent such as those used for hand dishwashing.

Stubborn stains and minor scratches

Apply a mild abrasive cleaner such as Cif on the area and buff in a circular motion with a maroon Scotch-Brite® pad. Buff over the entire sink or bowl to blend the finish and then rinse with clean water.

Maintaining a clean finish

To keep sinks and bowls bright and clean, occasionally apply liquid bleach and water using the following steps.

- Fill sink or bowl to 25% with water and add 1 to 2 cups of bleach.
- Carefully (without splashing) scrub the entire surface with a maroon Scotch-Brite® pad and sponge.
- Allow to stand for 15 minutes. Then drain and rinse with clean water.